

Parent and Pupil Survey Feedback

Thank you very much to all of you who completed the recent parent and pupil surveys. It is really useful for us to gather feedback, both positive and suggestions for improvements, with regards to remote learning. We have spent time looking through the surveys and wanted to share some of the key trends that arose and some of the actions we have put in place following the surveys based on your feedback.

Just over a third of families contributed to the survey and these were some of the key headlines;

- 91% of your children were engaging with most or all of the lessons daily
 - 89% thought the learning was either mostly clear or clear
- 81% were either very satisfied or satisfied with the support their child had received
- 87% thought the communication from the school has been very clear or mostly clear
- 89% thought it had been very clear or mostly clear to contact the school with queries
- 84% thought it was very easy or quite easy to contact your child's teacher with queries
- 95% of children were logging in to their online classroom for every lesson or most lessons
 - 89% of children felt they belonged very strongly or quite strongly to the school
 - 92% of the children were very proud or quite proud of their school

Key changes

- It was commented that children were spending a long time using screens to access their learning. As such we have introduced at least one complete screen free enrichment afternoon each week.
- Daily live sessions have continued to be implemented and developed to provide social interaction within the class.
- Where needed, more 1:1 zoom/phone calls have happened to help with children's engagement in learning.

And finally, here are some of the comments from the surveys. **Thank you very much for all of the support and effort that you have put in and the huge contribution you are making to continue to support your child's education during this time.** By keeping your children home where possible, this will hopefully allow schools to reopen sooner to all children as the virus comes under control.

Choice of learning platforms (we have found Google Classroom and Zoom very easy to use), adequate safety measures and clear communication.

I think you are all doing a great job! Thank you

Lessons have been clear, any questions have been answered very quickly and feedback is always provided.

The school is doing everything they can do for me and my son

I must say it's excellent what the school have done in these awful times, I very much take my hat off to them all, keep it going ☺

Covid-19: Who do I contact... if my child tests positive in the February half-term and is currently regularly attending school or preschool?

Date	Who to inform	What information to provide
<p>Saturday 13 February to Tuesday 16 February</p>	<p>If your child tests positive during this time it will impact on your child's bubble / class and we will need to alert those affected. Please email us on</p> <p>✉ ey-schoolscovidincidents@southglos.gov.uk</p> <div style="border: 1px solid #ccc; padding: 5px; background-color: #f0f0f0;"> <p>REMEMBER: Your whole household needs to self-isolate for 10 days from the start of symptoms/booking a test.</p> </div>	<ul style="list-style-type: none"> ● The name of the school / setting ● The year group and class your child is in ● When your child's symptoms started ● When they were tested ● When they were last in school / setting <p>We will reply to your email with any additional advice.</p> <p>We will contact the school / setting if necessary to let them know, and advise on any actions they will need to take.</p>
<p>Wednesday 17 February to Sunday 21 February</p>	<p>Your household should continue to isolate as instructed and inform your child's school or setting in the normal way. If your child tests positive during this time their bubble / class will not be affected as they would not have been in school during the infectious period. To help us monitor cases in school / the setting, it would be helpful if you can email us the details using the email address</p> <p>✉ ey-schoolscovidincidents@southglos.gov.uk although you may not receive a response during this time.</p>	

**** If you are at all worried about your child's symptoms during the February half-term, please call 📞 NHS 111 and seek advice ****

Why are we asking you to provide details to the mailbox?

- When Covid-19 symptoms start, the person is infectious two days before this and up to 10 days afterwards. If your child gets symptoms between Saturday 13 February and Tuesday 16 February and goes on to test positive, it can impact on others in their bubble, class or year group who will also need to isolate because they are contacts of a positive case.
- If your child gets symptoms between Wednesday 17 February and Sunday 21 February and goes on to test positive, it's unlikely to affect your child's bubble, class or year group in the same way but we still need you to report it so we can log these positive cases locally.

You will need to inform everyone your child has been in close contact with that they have tested positive and these other contacts will need to self-isolate for 10 days. Also remember to let any out of school care / holiday clubs / activity clubs know about your child's symptoms and test results.

If your child is isolating at the start of term 4 please contact your school / setting in the usual way to let them know when your child will be back at school / setting.

There's lots of useful Covid-19 information for parents and carers on our website
www.southglos.gov.uk/coronavirus

Stop the spread.

Do the right thing.